IMPARTIALITY POLICY

INSPIRE CERT management is committed to the principles of impartiality embodied within the ISO/IEC 17021-1:2015 standard and understands the importance of impartiality in carrying out its management system certification activities, manages conflicts of interest and, ensures the objectivity of its management system certification activities

INSPIRE CERT has identified the following measures to ensure impartiality:

- INSPIRE CERT doesn't certify another certification body for its management system certification activities.
- INSPIRE CERT and any part of INSPIRE CERT don't offer or provide management system consultancy.
- INSPIRE CERT and any part of INSPIRE CERT don't offer or provide internal audits to its certified clients.
- INSPIRE CERT doesn't certify a management system on which a client has received management system consultancy or internal audits, where the relationship between the consultancy organization and INSPIRE CERT poses an unacceptable threat to the impartiality of INSPIRE CERT, at least within two years following the end of the management system consultancy.
- INSPIRE CERT doesn't outsource audits to a management system consultancy organization, as this poses an unacceptable threat to impartiality. This does not apply to individuals contracted as
- INSPIRE CERT's activities are not marketed or offered as linked with the activities of an organization that provides management system consultancy.
- INSPIRE CERT takes action to correct inappropriate claims by any consultancy organization stating or implying that certification would be simpler, easier, faster, or less expensive if INSPIRE CERT is used. INSPIRE CERT also doesn't state or imply that certification would be simpler, easier, faster, or less expensive if a specified consultancy organization is used.
- INSPIRE CERT does not use personnel to take part in an audit or other certification activities if they have been involved in management system consultancy towards the client within two years.
- INSPIRE CERT takes action to respond to any threats to its impartiality arising from the actions of other persons, bodies or organizations that come to INSPIRE 's notice. The actions may include putting the information on INSPIRE CERT website, warning such persons, bodies or organizations involved, informing accreditation body, initiating legal actions, etc.
- INSPIRE CERT personnel, either internal or external, or committees, who could influence the certification activities, act impartially and do not allow commercial, financial, or other pressures to compromise impartiality. INSPIRE CERT has signed an agreement with each personnel to this effect. INSPIRE CERT collects client feedback regularly to monitor the conduct of INSPIRE CERT personnel.
- INSPIRE CERT requires each person, internal and external, to reveal any situation known to them that may present them or INSPIRE CERT with a conflict of interest.