CONFIDENTIALITY POLICY

At INSPIRE CERT, confidentiality is a fundamental principle guiding our certification activities. We are committed to managing all information obtained or created during certification processes with the highest level of security and discretion, ensuring strict compliance with ISO/IEC 17021-1:2015.

To uphold our confidentiality standards, INSPIRE CERT establishes legally enforceable agreements that govern the handling of sensitive information across all levels of our structure, including committees, external bodies, and individuals acting on our behalf.

Confidentiality Commitments:

- Public Domain Notification: Clients will be informed in advance of any information INSPIRE CERT intends to make publicly accessible. All other information remains strictly confidential unless publicly disclosed by the client.
- Third-Party Disclosure: No information about a certified client or individual will be shared with third parties without written consent, except as required under ISO/IEC 17021-1:2015.
- Legal & Contractual Disclosure: If INSPIRE CERT is required by law or authorized by an accreditation body to release confidential information, the client or individual involved will be notified unless prohibited by law.
- Information from External Sources: Any data received from external sources (e.g., complainants, regulators) will be treated as confidential in line with INSPIRE CERT's policy.
- Personnel Obligations: All staff, committee members, contractors, and external partners must uphold strict confidentiality regarding information obtained during certification activities, except in cases where disclosure is legally mandated.
- Secure Handling of Information: INSPIRE CERT implements robust processes, equipment, and facilities to ensure secure management of confidential data.

By maintaining a rigorous confidentiality framework, INSPIRE CERT ensures the integrity and trustworthiness of its certification procedures while safeguarding client information from unauthorized access or disclosure.